

Such persons however are encouraged to seek membership (for which purpose they must complete an application for membership and obtain an eligible proposer and seconder).

Visitors, under the age of 18 years may enter the Club only:

- In the company of a parent or legal guardian, or
- As guests of members as above but purely for the purpose of partaking of a meal.

5. Access to various areas within the Club

Unauthorised persons are not permitted to enter the kitchen, tea room, staff room, administration building, store rooms or bars.

The doors at the Eastern end of the building are for the sole use of bowling members and bowls participants.

Entry to Leleans Restaurant / Bistro / Café / Function Centre is via Reception. All food consumed in the Club must be purchased in the Club other than by the usual arrangement relating to bowls activities.

6. Children

Parents must have direct control of their children at all times whilst attending the Club - Children must not be permitted to roam unsupervised.

7. Purchase of packaged Liquor

The purchase of packaged liquor is available to members only and must be removed from the premises by 11:00pm.

leleans
restaurant
wine bar | cafe
function centre

MEMBERS
LOUNGE & BAR

DIAMOND REWARDS

the lounge

Code of Behaviour and Club Rules

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OCEAN GROVE
BOWLING CLUB INC.

1. Code of Behaviour

All people entering Ocean Grove Bowling Club have a right to partake of the Clubs facilities in a safe, friendly, fun and supportive environment. As members and guests you have a responsibility and role to play in creating and maintaining this environment. The Club is enhanced when all members and guests share in promoting agreed standards of courtesy and behaviour.

Intent of this policy:

- That those attending the Club at all times relate with each other in a peaceful, friendly and relaxed manner.
- That an atmosphere of respect for both persons and property should exist.
- That a safe environment conducive to a community club should exist.
- That those attending the Club should grow and develop a sense of responsibility for the maintenance of a respectful club culture.

Requirements of the Code of Behaviour

As a member or guest of Ocean Grove Bowling Club, you must meet with the following requirements in regard to your conduct whilst at the Club.

1. Respect the rights, dignity and worth of others.
2. Be fair, considerate and honest in your dealings with others.
3. Be professional in and accept responsibility for your actions.
4. Be aware of and maintain Club standards and rules.
5. Refrain from any form of harassment of others.
6. Understand the repercussions if you breach this code (refer to penalties listed below).

Penalties for breaching the General Codes of Behaviour:

The principles of natural justice will be observed when making decisions on breaches of the Code of Behaviour and any penalties for such breaches.

Any penalties that are imposed will be appropriate to the seriousness of the breaches.

Penalties for breaches of the Code of Behaviour that occur (e.g. repeated smoking outside the designated area) will be determined by the General Manager.

Penalties that go beyond the determination of the General Manager (e.g. willful damage) will be determined by the Board of Management.

Following are indicative penalties imposed where a breach of the Code of Behaviour have occurred.

First Offence

1. Abusive or threatening language

Penalty: 4 week ban from the Club.

2. Misuse / misappropriation of complimentary products (for example free tea and coffee).

Penalty: 4 week ban from the Club.

3. Disrespect shown to a staff member.

Penalty: 4 week ban from the Club.

4. Behaviour that is annoying or impacting negatively on a member or guest.

Penalty: 4 week ban from the Club.

5. Disrespect for rules.

Penalty: 4 week ban from the Club.

A second offence will result in a minimum of a 12 week ban depending on severity of the offence. Should a further offence occur the offender will receive a minimum of a 12 month ban from the Club.

If any breach of conduct is not covered by any of the aforementioned offences/penalties, the Clubs Board of Management will review the case independently and an appropriate penalty will be determined.

Appeals Process

An individual may appeal any penalties applied by the Club or the Clubs Board of Management. Appeals will be heard by a panel made up of two members of the Clubs Board of Management plus the Clubs General Manager. If the above process does not result in a satisfactory outcome for all parties, an independent mediator may be brought in to hear the appeal. Appeals in writing must be lodged with the Club within seven (7) days of the penalty being applied.

The findings of the appeals mediation are final.

2. Dress Code

- Neat clean attire at all times
- Not hats for men
- No singlets, muscle tops, footy shorts, ugg boots or bathers
- No dirty/soiled clothing including shoes/boots
- No ripped/torn clothing or offensive images/ wording on clothing
- No Board shorts or track suits

Work Wear is permitted in the TAB Lounge Bar ONLY

3. Smoking

Smoking is only permitted in the outdoor lounge which can be accessed via The Lounge and/or Gaming Room.

4. Visitors

In accordance with Liquor Licensing regulations, persons who reside outside the radius of 10 kilometres from the Club are eligible to attend the Club and use gaming, TAB, bar and bistro facilities. They must carry and produce on request an acceptable form of identification and must register in at the sign in terminals before entering the Club.

Persons who live within a radius of 10 kilometres of the Club may, if they are not members themselves, attend the Club only as guests of a Financial Bowling member. They must first register in as a guest and/or be signed in by the host member in whose company they must remain for the entire duration of their visit.